

RESIDENTIAL WARRANTY PERIODS

RHEEM NEW ZEALAND LTD. - DOMESTIC PRODUCTS WARRANTY PERIODS

Warranty terms specified below. Refer to notes for help with warranty and manufacture dates.

For further clarification, please call 0800 657 336

Please be aware that when a Domestic model is used in a Non-domestic setting, the item will have the Non-domestic warranty applied as detailed below

MODEL	All warranty periods are in years (parts / labour)					
PRODUCT CATEGORY	PARTS (PRT/LBR)	CYLINDER/TANK (LBR)	CYLINDER/TANK (REPLACEMENT)	HEAT EXCHANGER (PRT/LBR)	SEALED SYSTEM (INCL LABOUR)	COLLECTERS/ CARTRIDGE (PRT/LBR)
Electric Water Heaters						
Low Pressure Electric - Dairy	1	1	5	N/A	N/A	N/A
Low Pressure Electric - Copper - Domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Low Pressure Electric - Copper - Non-domestic ⁽¹⁾	1	1	1	N/A	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Domestic ⁽¹⁾	1 [^]	5 [^]	10 [^]	N/A	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel (excl. Optima) - Domestic ⁽¹⁾	1 [^]	5 [^]	10 [^]	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel (excl. Optima) - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Stainless Steel - Domestic ⁽¹⁾	1	3	10	N/A	N/A	N/A
Mains Pressure Electric - Stainless Steel - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Optima - Domestic ⁽¹⁾	3 [^]	5 [^]	12 [^]	N/A	N/A	N/A
Mains Pressure Electric - Optima - Non-domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Mains Pressure Electric 400L - Domestic ⁽¹⁾	1	1	12	N/A	N/A	N/A
Mains Pressure Electric 400L - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric Calorifier - Domestic ⁽¹⁾	1	3	7	N/A	N/A	N/A
Mains Pressure Electric Calorifier - Non-domestic ⁽¹⁾ <76°C	1	1	3	N/A	N/A	N/A
Electric Continuous Flow Water Heaters						
Eclipse Electric Continuous Flow Water Heater 3-Phase - Domestic	5	N/A	N/A	N/A	N/A	N/A
Eclipse Electric Continuous Flow Water Heater 3-Phase - Non-domestic ⁽¹⁾	1	N/A	N/A	N/A	N/A	N/A
Gas Water Heaters						
Mains Pressure Gas 441 Series - Domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Mains Pressure Gas 441 Series - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Rheem Stellar - Domestic ⁽¹⁾	1	3	10	N/A	N/A	N/A
Rheem Stellar - Non-domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Gas Continuous Flow Water Heaters						
Rheem Continuous Flow 8748 Series (16L, 20L, 26L) - Domestic ⁽¹⁾	3 ⁽²⁾	N/A	N/A	10/3 ⁽²⁾	N/A	N/A
Rheem Continuous Flow 8748 Series (16L, 20L, 26L) - Non-domestic ⁽¹⁾	1	N/A	N/A	1	N/A	N/A
Rheem Continuous Flow 8646 & 8746 Series (27L) - Domestic ⁽¹⁾	3 ⁽²⁾	N/A	N/A	10/3 ⁽²⁾	N/A	N/A
Rheem Continuous Flow 8646 & 8746 Series (27L) - Non-domestic ⁽¹⁾	1	N/A	N/A	1	N/A	N/A
Solar Water Heating						
Premier Solar Loline - Domestic ⁽¹⁾	1	3	5	N/A	N/A	5
Premier Solar Loline - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	5
Heat Pump Water Heating						
MDC-180 AmbiPower Heat Pump - Domestic ⁽¹⁾	1	3	7	N/A	3	N/A
MDC-180 AmbiPower Heat Pump - Non-domestic ⁽¹⁾	1	1	3	N/A	1	N/A
MPI-325 Heat Pump - Domestic ⁽¹⁾	1	3	5	N/A	2	N/A
MPI-325 Heat Pump - Non-domestic ⁽¹⁾	1	1	3	N/A	2 ⁽²⁾	N/A
HDC-270 Ambiheat Heat Pump - Domestic ⁽¹⁾	1	3	7	N/A	3	N/A
HDC-270 Ambiheat Heat Pump - Non-domestic ⁽¹⁾	1	1	3	N/A	1	N/A
Sanden Eco-Plus Heat Pump - Domestic ⁽¹⁾	6	6	10	N/A	N/A	N/A
Sanden Eco-Plus Heat Pump - Non-domestic ⁽¹⁾	1	1	1	N/A	N/A	N/A
Boiling and Chilled Water Units						
Lazer® Office, Eco and Commercial models	2	2	5	N/A	N/A	N/A
On-Tap Series Underbench Boiling Water Unit	2	2	5	N/A	N/A	N/A
On-Tap Series Chiller Unit Push through - 290C12	1/0 ⁽²⁾	N/A	N/A	N/A	N/A	N/A
Zip®	1	1	5	N/A	N/A	N/A
Raypak Pool and Spa Heaters						
Residential models (under 500MJ, including Spartan and Premium) - Domestic ⁽¹⁾	3/1 ⁽²⁾	N/A	N/A	N/A	N/A	N/A
Residential models (under 500MJ, including Spartan and Premium) - Non-domestic ⁽¹⁾	6 months	N/A	N/A	N/A	N/A	N/A

Commercial model or Domestic models used in a non-domestic installation

(1) Domestic = when the appliance is installed in a single family domestic dwelling (2) Contact Rheem for further information

(3) Applicable from the date of manufacture after 1/06/2018

[^]Cylinders manufactured before 1 June 2018 have a 1-year parts and labour warranty, a 3-year tank labour warranty and 7-year tank warranty

*Cylinders manufactured before 1 June 2018 have a 1-year parts and labour warranty, a 5-year tank labour warranty and 10-year tank warranty