

WARRANTIES



RHEEM NEW ZEALAND LTD. - COMMERCIAL PRODUCTS WARRANTY PERIODS

Applicable from the date of Installation for products manufactured after 1 July 2019

INSTALL A RHEEM®

MODEL	All warranty periods are in years (parts / labour)							
PRODUCT CATEGORY	PARTS (PRT/LBR)	VE CYLINDER/ TANK (LBR)	STAINLESS STEEL CYLINDER TANK(LBR)	VE /CYLINDER TANK (REPLACEMENT)	STAINLESS STEEL CYLINDER (REPLACEMENT)	HEAT EXCHANGER (PRT/LBR)	SEALED SYSTEM (INCL LABOUR)	COLLECTORS/ CARTRIDGE (PRT/LBR)
Commercial Gas Continuous Flow								
Rheem Continuous Flow - Non-domestic*	1					1		
Rheem Tankpak Concept	1	1	1	5	8	1		
Rheem Series 2 Tankpak	1	1	1	5	8	1		
Rheem Multipak	1					1		
Rheem Commpak and Commpak Plus	1					1		
Heavy Duty Storage								
Heavy Duty Commercial incl. Gas, Electric & Storage Tanks - Non-domestic*	1	1	1	5	8			
Heavy Duty Commercial incl. Gas, Electric & Storage Tanks - Domestic*	1	1	1	10	10			
Carbon Steel Tanks 1000-5000L capacities	1				5^			
Raypak Water Heaters								
BO200- 430 NCO PCO, NCM, PCM	1					5/1		
BO 507- 4224, NCO PCO, NCM, PCM	1					5/1		
Commercial Water Heating Heat Pump Systems								
Comm Heat Pumps / Air 2 Water & Water 2 Water	1	1	1	5	8		2	
Plate Heat Exchanger and Rheem Crossflow	1							
Braised Plate HX and all Crossflow models	1			5	8	1		
Redisets, Pumps and Controllers	1							
Guardian Warm Water Systems								
Warm Water models 940080, 940160, 940240	1						2 /Cartridge only	
UV Disinfection models 940001, 940002 (excludes lamp)	1							
Commercial Solar								
Premier Solar Loline - Non-domestic*	1	1	1	5	8			5
HS Series Solar	1	1	1	5	8			5
Premier Hiline	1		1		3			5
Boiling and Chilled Water Units								
Lazer Office, Eco and Commercial models	2	2		5 [#]				
On-Tap Series Underbench Boiling Water Unit	2	2		5 [#]				
On-Tap Series Chiller Unit UBWC 125	2	2		2 [#]				
On-Tap Series Chiller Unit Push thru 318844	1/0**							

*Domestic= when the appliance is installed in a single family Domestic dwelling.

**Please contact Rheem for further information. (Covered by Waterworks. Warranty Card supplied with instructions)

^Carbon Steel tank used for non potable applications with inhibitor.

[#]Copper cylinder