

RESIDENTIAL WARRANTY PERIODS

RHEEM NEW ZEALAND LTD. - DOMESTIC PRODUCTS WARRANTY PERIODS

Warranty terms specified below. Refer to notes for help with warranty and manufacture dates.

For further clarification, please call 0800 657 336

MODEL	All warranty periods are in years (parts / labour)					
PRODUCT CATEGORY	PARTS (PRT/LBR)	CYLINDER/TANK (LBR)	CYLINDER/TANK (REPLACEMENT)	HEAT EXCHANGER (PRT/LBR)	SEALED SYSTEM (INCL LABOUR)	COLLECTERS/ CARTRIDGE (PRT/LBR)
Electric Water Heaters						
Low Pressure Electric - Dairy	1	1	5	N/A	N/A	N/A
Low Pressure Electric - Copper - Domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Low Pressure Electric - Copper - Non-domestic ⁽¹⁾	1	1	1	N/A	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Domestic ⁽¹⁾	1 [^]	5 [^]	10 [^]	N/A	N/A	N/A
Low Pressure Electric - Vitreous Enamel - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel (excl. Optima) - Domestic ⁽¹⁾	1 [^]	5 [^]	10 [^]	N/A	N/A	N/A
Mains Pressure Electric - Vitreous Enamel (excl. Optima) - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Stainless Steel - Domestic ⁽¹⁾	1	3	10	N/A	N/A	N/A
Mains Pressure Electric - Stainless Steel - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Mains Pressure Electric - Optima - Domestic ⁽¹⁾	3 [^]	5 [^]	12 [^]	N/A	N/A	N/A
Mains Pressure Electric - Optima - Non-domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Mains Pressure Electric 400L - Domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Mains Pressure Electric 400L - Non-domestic ⁽¹⁾	1	1	1	N/A	N/A	N/A
Mains Pressure Electric Calorifier - Domestic ⁽¹⁾	1	3	7	N/A	N/A	N/A
Mains Pressure Electric Calorifier - Non-domestic ⁽¹⁾ <76°C	1	1	3	N/A	N/A	N/A
Gas Water Heaters						
Mains Pressure Gas (excl. Continuous Flow and Raypak) - Domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Mains Pressure Gas (excl. Continuous Flow and Raypak) - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	N/A
Rheem Stellar - Domestic ⁽¹⁾	1	5	10	N/A	N/A	N/A
Rheem Stellar - Non-domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Rheem Continuous Flow - Domestic ⁽¹⁾	3 ⁽²⁾	N/A	N/A	10/3 ⁽²⁾	N/A	N/A
Rheem Continuous Flow - Non-domestic ⁽¹⁾	1	N/A	N/A	1	N/A	N/A
Solar and Heat Pump Water Heating						
Premier Solar Loline - Domestic ⁽¹⁾	1	3	5	N/A	N/A	5
Premier Solar Loline - Non-domestic ⁽¹⁾	1	1	3	N/A	N/A	5
HDI-310 Heavy Duty Heat Pump - Domestic ⁽¹⁾	1	3	5	N/A	2	N/A
HDI-310 Heavy Duty Heat Pump - Non-domestic ⁽¹⁾	1	1	3	N/A	2 ⁽²⁾	N/A
MPI-325 Heat Pump - Domestic ⁽¹⁾	1	3	5	N/A	2	N/A
MPI-325 Heat Pump - Non-domestic ⁽¹⁾	1	1	3	N/A	2 ⁽²⁾	N/A
HDC-270 Ambiheat Heat Pump - Domestic ⁽¹⁾	1	3	7	N/A	3	N/A
HDC-270 Ambiheat Heat Pump - Non-domestic ⁽¹⁾	1	N/A	N/A	N/A	3	N/A
Sanden Eco-Plus Heat Pump - Domestic ⁽¹⁾	6	6	10	N/A	N/A	N/A
Sanden Eco-Plus Heat Pump - Non-domestic ⁽¹⁾	1	1	1	N/A	N/A	N/A
Boiling and Chilled Water Units						
Lazer® Office, Eco and Commerical models	2	2	5	N/A	N/A	N/A
On-Tap Series Underbench Boiling Water Unit	2	2	5	N/A	N/A	N/A
On-Tap Series Chiller Unit	2	2	2	N/A	N/A	N/A
On-Tap Series Chiller Unit Push through - 290C12	1/0 ⁽²⁾	N/A	N/A	N/A	N/A	N/A
Zip®	1	1	5	N/A	N/A	N/A
Raypak Pool and Spa Heaters						
Residential models (under 500MJ, including Spartan and Premium) - Domestic ⁽¹⁾	3/1 ⁽²⁾	N/A	N/A	N/A	N/A	N/A
Residential models (under 500MJ, including Spartan and Premium) - Non-domestic ⁽¹⁾	6 months	N/A	N/A	N/A	N/A	N/A
Commerical models (more than 500MJ) - Non-domestic ⁽¹⁾	1	N/A	N/A	N/A	N/A	N/A
Commercial Products						
Heavy Duty Commercial (incl Gas, Electric & Storage Tanks) - Non-domestic ⁽¹⁾	1	1	5	N/A	N/A	N/A
Heavy Duty Commercial (incl Gas, Electric & Storage Tanks) - Domestic ⁽¹⁾	1	5	10	N/A	N/A	N/A
Raypak Water Heaters	1	N/A	N/A	5/1 ⁽²⁾	N/A	N/A

Commercial model or Domestic models used in a non-domestic installation

(1) Domestic = when the appliance is installed in a single family domestic dwelling

(2) Contact Rheem for further information

(3) Applicable from the date of manufacture after 1/06/2018

[^]Cylinders manufactured before 1 June 2018 have a 1-year parts and labour warranty, a 3-year tank labour warranty and 7-year tank warranty

[^]Cylinders manufactured before 1 June 2018 have a 1-year parts and labour warranty, a 5-year tank labour warranty and 10-year tank warranty