

# HOT WATER STORAGE FAULT GUIDE: NO HOT WATER?

Is water flowing from the hot tap but the water is cold?

YES

NO

- Check the power isolator beside the cylinder is turned on.
- Check the house switchboard to see if the circuit breaker marked "Hot Water" is turned on.
- Check the outside meter box to see if any Hot Water Circuit breaker or switch is turned on.
- Call your Power Company and ask if they have any "Hot Water line Faults" in your area.
- Call a local electrician - Fault could be an electrical supply, element and/or a thermostat issue.

Does water flow from the cold tap but not the hot tap?

YES

NO

- Check to see the cold water valve to the cylinder is turned on.
- Call your local plumber – Might be a plumbing/valve issue.

- Is the Cold water turned on at the gate?
- Does the Water supply Company have a network fault?
- Call your Water supply authority.

