



# Raypak Pool & Spa Gas Heaters

## Residential & Premium Range



## Installation and Operating Instructions

|                            | Models             |                |
|----------------------------|--------------------|----------------|
|                            | <i>Natural Gas</i> | <i>Propane</i> |
| <b>Residential Models:</b> | P0131NCO/OD        | P0131PCO/OD    |
|                            | P0200-N            | P0200-P        |
|                            | P0280-N            | P0280-P        |
|                            | P0350-N            | P0350-P        |
|                            | P0430-N            | P0430-P        |
| <b>Premium Models:</b>     | P0127NNO           | P0127PNO       |
|                            | P0167NNO           | P0167PNO       |
|                            | PC0280-N           | PC0280-P       |
|                            | PC0430-N           | PC0430-P       |

Please read this manual prior to installing this product. It contains all the necessary technical and installation information that will be required by the contractor to correctly install this system. This product must be installed to the Rheem installation instructions, AS5601, AS3500.4 and the relevant electrical authorities' requirements.

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|                              |  |
|------------------------------|--|
| <b>Date of installation:</b> |  |
| <b>Model No.</b>             |  |
| <b>Serial No.</b>            |  |
| <b>Installed by:</b>         |  |
| <b>Purchased from:</b>       |  |

This Installation and Operating Instructions manual is provided with the necessary information for the proper installation, operation and maintenance of your Raypak Heater. Please review and follow these procedures carefully. Keep this manual in a safe and accessible place for easy reference in the future.

# SAFETY

## WARNING!

For your safety do not operate this appliance before reading this instruction booklet! Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage.

- DO NOT** place articles on or against this appliance.
- DO NOT** use or store flammable materials near this appliance.
- DO NOT** spray aerosols in the vicinity of this appliance while it is in operation.
- DO NOT** operate this appliance with any panels, covers or guards removed.
- DO NOT** enclose this appliance unless it has been constructed for such an installation.
- DO NOT** operate this appliance whilst cleaning your pool.
- DO NOT** use this appliance to heat water for drinking.
- DO NOT** enter water heated by this appliance without testing temperature first. Prolonged exposure to elevated water temperatures may be hazardous to your health.

## WHAT TO DO IF YOU SMELL GAS!

- **DO NOT** try to light this appliance.
- **DO NOT** touch any electrical switch.
- **TURN OFF** the gas supply at the meter immediately, contact a licensed gas fitter or Rheem Service. N.B: Some gases are heavier than air and it may be necessary to check for gas leaks at floor level.

Ceramic Firetile refractory is used in this appliance. For a current MSDS go to [www.thermalceramics.com](http://www.thermalceramics.com) and enter "MSDS 354" in the search. Ceramic Firetile refractory may produce smoke when the appliance is first started. Ensure area is well ventilated when lighting appliance. Avoid breathing fumes.

For your own safety only have this appliance installed by a licensed gas fitter who must issue you with a compliance certificate when complete. Persons taking medications which induce drowsiness should not use spas. Persons with a medical history of heart disease circulatory or blood pressure problems, or diabetes should obtain their Doctor's advice prior to using a spa.

## WATER TREATMENT

### IMPORTANT! CORROSIVE WATER VOIDS YOUR WARRANTY.

For your health and the protection of your heater it is essential that your water quality is always chemically balanced. Only incorrect water balance will cause your heat exchanger to corrode. After corrosion occurs, subsequent water chemical tests may not reveal the water quality at the time that the damage occurred. Do not replace any corroded parts before bringing your water quality back into balance. The following table provides a guide to good water balance:

|                                   | Fibreglass Pools<br>(less than 31C) | Fibreglass Spas<br>(more than 31C) | Other Pools &<br>Spas |
|-----------------------------------|-------------------------------------|------------------------------------|-----------------------|
| <b>pH</b>                         | 7.3 - 7.4                           | 7.3 - 7.4                          | 7.6 - 7.8             |
| <b>Total Alkalinity (PPM)</b>     | 120 - 150                           | 120 - 150                          | 80 - 120              |
| <b>Calcium Hardness (PPM)</b>     | 200 - 300                           | 200 - 300                          | 200 - 400             |
| <b>Salt (PPM)</b>                 | 6,000 MAX                           | 6,000 MAX                          | 6,000 MAX             |
| <b>Free Chlorine (PPM)*</b>       | 2 - 3                               | 2 - 3                              | 2 - 3                 |
| <b>Langelier Saturation Index</b> | -0.3 to +0.3                        | -0.3 to +0.3                       | -0.3 to +0.3          |

**\* FREE CHLORINE MUST NOT EXCEED 4 PPM**

**\* FREE BROMINE MUST NOT EXCEED 5 PPM**

There are several factors that need to be considered in order to avoid damage to your heater.

- Automatic chemical dosing devices and chlorinators are usually more efficient in heated water and/or covered pools/spas. Unless controlled, they may lead to excessive chlorine levels which can damage your heater.
- If the sanitising level in your pool/spa is too high, your test kit or that of your pool shop may not show the correct chlorine/bromine concentration.
- If your salt chlorinator operates for extended periods whilst the pool is being heated and the weather is overcast or your pool is enclosed / covered, the chlorine may exceed the recommended levels.
- The balance of your pool water depends on a combination of pH, total alkalinity, calcium hardness and temperature. Combined, these factors enable the Langelier Saturation Index to be calculated. It is essential these factors are maintained at the recommended levels so that the water is balanced and the sanitation of your pool will be optimal.
- When adding acid to lower your pH, it must **always** be added in small quantities and spread uniformly over the entire pool surface. Do **not** add acid one litre at a time. Instead, add a cupful each day. Do **not** add acid into the skimmer box. This may potentially lead to corrosion of your heat exchanger.
- Note: You should monitor your chlorine and pH levels at least once a week or every day if your pool is in high use. Total Alkalinity and Calcium hardness levels can be monitored less frequently. Do not operate heater if water balance is outside the above parameters.

# INSTALLATION INSTRUCTIONS

**ATTENTION!** *This appliance must be installed in accordance with all local state and federal laws including the regulations of any government bodies and in complete accordance with these instructions. Where these instructions are contrary to the law or regulations of an appropriate government body those laws or regulations should take precedence subject to there being no compromise to safety.*

## BEFORE YOU COMMENCE INSTALLATION

1. Read these instructions in full.
2. Check that the heater you have been supplied is suitable for the gas type that is available.
3. Ensure that your gas fitter checks that the gas supply pressure is between the minimum and maximum specified on the heater data plate.
4. Confirm that the heater you have purchased is suitable for the location it is to be installed, i.e. Outdoor or Indoor.
5. Check that your pool system pump will provide water flow between the specified minimum and maximum flow rates required for the heater to operate.
6. Remove packaging and timber base before installation.
7. Complete all details on the back page of this book.

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## BEFORE INSTALLATION

### RESIDENTIAL OR COMMERCIAL!

Raypak "Residential" heaters are designed and built for installation in applications where the intention of its use is to heat a pool of a single family dwelling. Residential heaters are not intended for installation in commercial applications such as multi residential apartments. For these applications a Raypak "Commercial" (also referred to as "Premium") heater should be selected.

See **WARRANTY** section in this book for details of the different warranties dependent on the heater type and its intended application.

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## HEATER LOCATION

The heater must be located so that any possible water leaks will not damage adjacent areas or structures. When such locations cannot be avoided it is recommended that a suitable drain pan be constructed and installed by your plumber. This must not restrict air required for combustion.

The heater must be located on a level non-combustible surface such as concrete. All packaging must be removed before installation.

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## OUTDOOR HEATERS

Raypak heaters are built as standard for outdoor installations. Their installation must conform to **AS5601** as a minimum. They must not be installed in any enclosed structure or under eaves, roof overhangs, or pool decks. Outdoor heaters must be installed at least **1500mm** from any window or room ventilation opening. They must also have no obstructions above the appliance.

If installing the heater on a raised base, this base must be non-combustible and contain no air openings or perforations. Drafts from below the heater can affect its operation.

### High Wind Areas

Raypak gas heaters are atmospherically vented and so may not function correctly in areas of sudden changing air pressure often caused by high or variable wind speeds. In some instances, it may be necessary to install either a **Raypak High Wind Top** or a **Raypak Induced Draft Fan** to ensure correct operation. These options should be discussed with Raypak before installation.

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## INDOOR HEATERS

### Combustion / Ventilation Air

Indoor heaters must only be installed in a protective enclosure or properly constructed room, with ventilation in accordance with **AS5601**. Ventilation must be provided via two permanent openings, one at ceiling level and one at floor level. Minimum vent area must be at least **630cm<sup>2</sup>** unless otherwise stated in **AS5601**. Minimum opening dimensions in the vent must be at least **6mm**.

In indoor applications the heater must have at least the minimum clearances specified in the table below. Increased clearances should be provided where possible to improve serviceability. Servicing may not always be possible where the minimum clearances are observed therefore good installation practices should determine what reasonable clearances are required for each installation location.

The following table details minimum acceptable clearances (mm) for indoor installations on non-combustible floors **only**:

**Models 127, 200, 280, 350, 430**

| Rear                     | Front | Water Side | Non-Water Side | Above |
|--------------------------|-------|------------|----------------|-------|
| Non-Combustible Surfaces |       |            |                |       |
| 150                      | 750   | 600        | 150            | 1200  |
| Combustible Surfaces     |       |            |                |       |
| 500                      | 750   | 600        | 500            | 1200  |

**Models 167**

| Rear                     | Front | Left | Right | Above |
|--------------------------|-------|------|-------|-------|
| Non-Combustible Surfaces |       |      |       |       |
| 300                      | 750   | 300  | 300   | 1200  |
| Combustible Surfaces     |       |      |       |       |
| 500                      | 750   | 500  | 500   | 1200  |

**N.B: For outdoor clearances refer to AS5601**

Air supply to the room must not be affected by mechanical exhausts of other equipment such as bathroom or kitchen fans, spa blowers or air-conditioning equipment, etc.

**FLUEING**

Flueing must be in accordance with **AS5601**. Only the correctly-sized Raypak draft diverter must be fixed to the heater and connected to a properly constructed flue, vented to atmosphere using approved fittings, and cowl. Alteration to the Raypak draft hood or reduction in cross section of connected flueing will **void warranty**.

Where standard flueing options cannot be implemented Raypak should be contacted for flueing advice.

Additional ductwork connected to the Raypak draft hood must be self supporting and allow the removal of the Raypak heater and draft hood without removal of the flue. The flue system beyond the Raypak draft hood must in no circumstances be supported by the heater.

Where practical, the flue should be run vertically. Lateral flueing is allowed but must rise a minimum of 20mm per 1m of lateral run and the total lateral run must not exceed 50% of the total flue height.

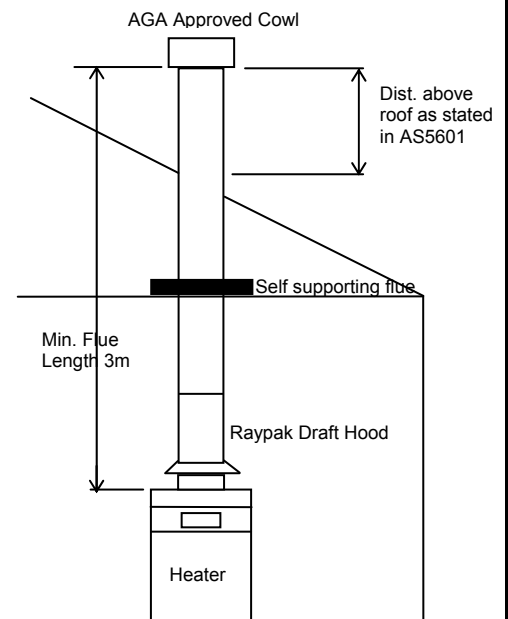
**Indoor Hood Conversion**

**To convert Model 200 to 430 heaters from outdoor configuration to indoor:**

1. Remove all screws from the appliance top panel and discard sheet metal.
2. Fit the indoor flue "stack adaptor" supplied with the indoor conversion kit to the flue collector and screw in position.
3. Fit the "draft diverter" over the indoor flue "stack adaptor" spigot.
4. Ensure that all connections are secure and will not allow products of combustion to escape into the room.

**To convert Model 127 & 167 heaters from outdoor configuration to indoor:**

1. Remove all 4 screws on the supports for the appliance's top hood and discard hood.
2. Fit the indoor "draft diverter" to the flue collector and screw in position.
3. Ensure that all connections are secure and will not allow products of combustion to escape into the room.



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## GAS SUPPLY

The gas supply pipe and gas meter must be sized so that both are capable of providing sufficient gas for all gas appliances on the site to operate at the same time. Insufficient gas supply will cause the heater to operate below its designed performance or not at all.

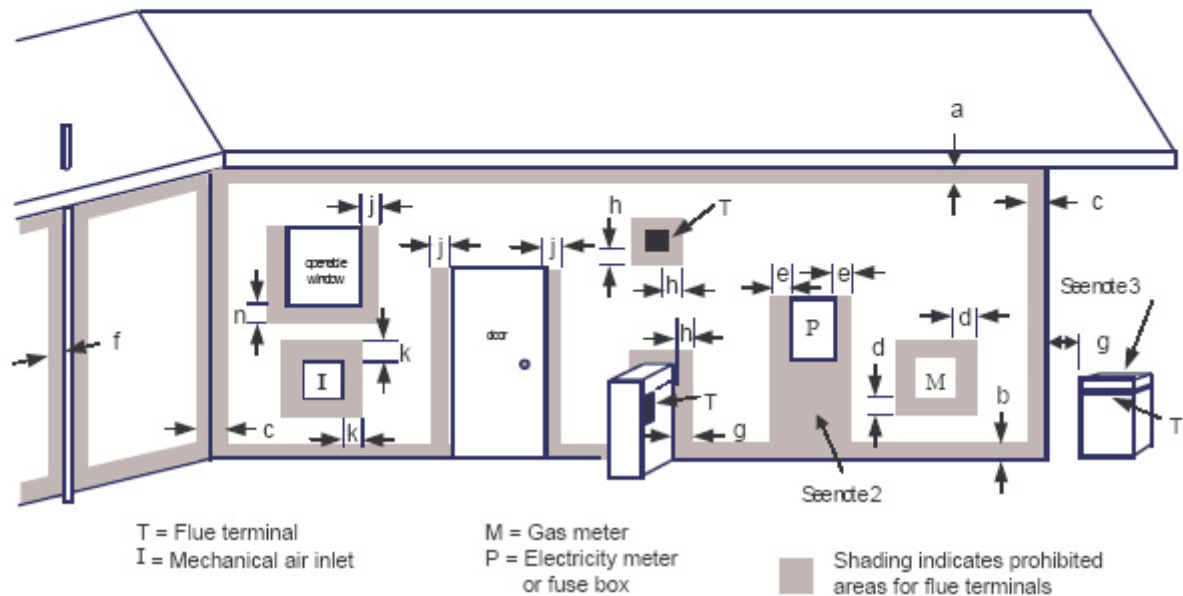
Correct pipe sizing for the gas fitting line should be obtained from **AS5601**. During commissioning of the heater the burner pressure must be adjusted by the gas fitter to conform to the specifications provided on the Raypak Data plate - located inside the heater. The heater and its gas line must be fully leak-tested prior to normal operation.

**Note:** It is more important than ever that when installing a new gas pool or spa heater, the commissioning must be carried out by a **licensed plumber**. Gas supply companies are increasingly supplying natural gas to new installations with 2.75Kpa. This means if the gas pressure is not adjusted to the correct working pressure (see data plate) the heater will be over gassed and cause serious damage within minutes. This damage is not covered under the Warranty.

**Caution!** *Excessive Gas Pressure will damage the gas valve and void warranty.*

## Gas Information Sheet No. 26

# Flue clearances



| Ref. | Item   | Minimum clearances (mm)     |                            |
|------|--|-----------------------------|----------------------------|
|      |  | Natural draught             | Fan assisted               |
| a    | Below eaves, balconies and other projections:<br>• Appliances up to 50 MJ/h input<br>• Appliances over 50 MJ/h input   | 300<br>500                  | 200<br>300                 |
| b    | From the ground, above a balcony or other surface †  | 300                         | 300                        |
| c    | From a return wall or external corner †  | 500                         | 300                        |
| d    | From a gas meter (M)   | 1000                        | 1000                       |
| e    | From an electricity meter or fuse box (P)  | 500                         | 500                        |
| f    | From a drain pipe or soil pipe   | 150                         | 75                         |
| g    | Horizontally from any building structure † or obstruction facing a terminal  | 500                         | 500                        |
| h    | From any other flue terminal, cowl or combustion air intake †  | 500                         | 300                        |
| j    | Horizontally from an openable window, door, non-mechanical air inlet or any other opening into a building with the exception of sub-floor ventilation:<br>• Appliances up to 150 MJ/h input<br>• Appliances over 150 MJ/h input up to 200 MJ/h input<br>• Appliances over 200 MJ/h input up to 250 MJ/h input †<br>• Appliances over 250 MJ/h input †<br>• All fan-assisted flue appliances, in the direction of discharge | 500<br>1500<br>1500<br>1500 | 300<br>300<br>500<br>1500  |
| k    | From a mechanical air inlet, including a spa blower  | 1500                        | 1000                       |
| n    | Vertically below an openable window, non-mechanical air inlet, or any other opening into a building with the exception of sub-floor ventilation:<br>• Space heaters up to 50 MJ/h input<br>• Other appliances up to 50 MJ/h input<br>• Appliances over 50 MJ/h input and up to 150 MJ/h input<br>• Appliances over 150 MJ/h input  | 150<br>500<br>1000<br>1500  | 150<br>500<br>1000<br>1500 |

† - unless appliance is approved for closer installation



## SAFETY PRECAUTIONS



Ceramic fire tile refractories are used in Raypak pool and spa heaters. Refractories must be treated with care because they can be harmful by inhalation and irritating to the skin, eyes and respiratory system.

### DURING FIRST FIRING OF THE WATER HEATER

- Fumes and smoke may be produced.
- Avoid breathing fumes and ventilate the area to clear.
- Production of smoke should cease within 30 minutes.

### WHEN HANDLING

- Minimise airborne dust.
- Wear an approved mask or respirator.
- Avoid any contact with the skin and eyes.
- Wear suitable loose-fitting, long-sleeved clothing or disposable overalls.
- Wear gloves and eye protection.
- Consult Occupational Health and Safety Authorities for any further information.

### AFTER HANDLING

- Rinse any exposed skin areas with clean water.
- Wash work clothing separately.

### REMOVAL OF USED PRODUCT

- Follow the precautions as detailed in the section 'WHEN HANDLING' above, over-exposure to dust formed after service may cause respiratory disease as cristobalite, a form of crystalline silica, may be formed above 900 degrees Celsius.
- Seal used product in a disposable bag and dispose of via normal garbage collection methods.

**Consult Occupational Health and Safety Authorities for further information regarding removal of used ceramic fibre lining.**

## COMMISSIONING

**COMMISSIONING MUST ONLY BE UNDERTAKEN BY AN APPROPRIATELY LICENSED PERSON WHO IS FAMILIAR WITH SAFE COMMISSIONING PROCEDURES.**



Ceramic fire tile refractories are used in Raypak pool and spa heaters. Refractories must be treated with care because they can be harmful by inhalation and irritating to the skin, eyes and respiratory system.

Refer to "[Safety Precautions](#)" on page 7 for the precautions to be taken when the water heater is first operated.

### PRE-START CHECKS

- Ensure all packaging materials have been removed from the pool/spa heater.
- Conduct a visual inspection of the pool/spa heater and equipment for any damage or installation problems and report as necessary.
- Ensure that the pool/spa heater is clean and the surrounding area is clear of all combustible and flammable materials.
- For an indoor installation, check that combustion air openings are not obstructed.
- Test ALL gas connections for leaks, using soapy water. **NOT A NAKED FLAME**
- Check that the correct power supply is available and the circulation pump is supplied from the same electrical circuit as the pool/spa heater.
- Check that the ventilation to the unit complies with the requirements, of AS 5601 and local authority regulations.
- If mechanical ventilation or power fluing is provided, check the operation of the fan(s) and interlocks.
- Check that the flue complies with the appropriate regulations and is fitted with an approved cowl.
- Ensure that the main gas isolation valve is closed.

### OPERATIONAL CHECKS *(must be completed by installer prior to leaving the site)*

- Turn on the pool/spa heater, then confirm start-up of the electronic controller and "o" indication in display.
- Turn on pump and confirm that "o" disappears from display.
- Test the operation of the pool/spa heater with no gas flow to confirm its operation up to lockout stage, then turn off the power.
- Open the gas isolation valve and switch on power to the pool/spa heater.
- With the main burner lit, check the inlet gas pressure.
- Check the pool/spa heater gas train and components for gas leaks using soapy water. **NOT A NAKED FLAME**
- Set the burner gas pressure to that shown on the rating label.
- Make a visual check of the burners. The flame should be blue with a well-defined pattern. A yellow or floating flame indicates restricted air openings or incorrect burner pressure setting.
- Check that the flue on an indoor installation is drawing correctly.
- It is normal for the pool/spa heater to produce some smoke and possibly condensation for the first thirty (30) minutes of operation from new (refer to "Safety Precautions" on page 7).

**⚠ WARNING:** Upon completion of the installation and commissioning of the pool/spa heater, leave this guide with the householder or a responsible officer. **DO NOT** leave this guide inside of the cover of the pool/spa heater, as it may interfere with the safe operation of the pool/spa heater or ignite when the pool/spa heater is turned on.

Explain to the householder or a responsible officer the functions and operation of the pool/spa heater.

## RESET BUTTON

Your Raypak pool or spa heater has been fitted with an additional safety feature and weather shielding.

The additional safety feature incorporates a red reset button located on either the front control panel or right hand side panel, together with a power failure recovery circuit.

When power is first supplied to the heater, or restored after being interrupted or isolated, the red reset button will illuminate briefly before the power failure recovery circuit operates. To operate the heater when power is first supplied or restored after being interrupted or isolated:

1. The red reset light should go out and the control panel should display "OFF". If the light does not go out, the heater must be serviced by a qualified service technician.
2. Press and release the POWER button on the control panel. The control panel will display the current water temperature.
3. If power is being supplied for the first time the internal time clock will need to be set. This may also apply if power has been interrupted or isolated for some time and then restored. To reset the heater's internal time clock follow the procedure 'Setting Time & Day' located on page 9 of the Installation and Operating Instructions.
4. If power is being supplied for the first time any required auto mode time periods will need to be programmed. If power has been interrupted or isolated and then restored, any auto mode time periods previously programmed may need to be reprogrammed.

To program auto mode time periods follow the 'Programming Mode' procedure located on page 14 of the Installation and Operating Instructions.

The heater can now be operated as normal.

If during operation the heater stops working and the red reset button illuminates, check the following:

1. Ensure skimmer box is not jammed and that the filter is not blocked.
2. Ensure all valves are in the correct position and that there is adequate water flow through the heater.

If these conditions are checked and found to be satisfactory and the red reset button cannot be reset and/or continues to be illuminated; the heater must be attended by a qualified service technician. For service Ph 131031

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## WATER – PRESSURE, CONNECTIONS, & FLOW

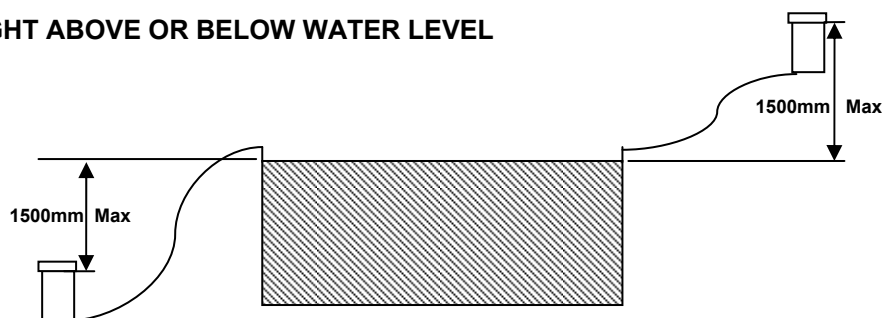
### Pressure Relief Valve

If the filtration system incorporates any valves or accessories that may isolate the heater from the pool or spa, a pressure relief valve must be fitted to the heater. Specifications and installation advice relating to this valve can be obtained from Raypak.

### Flow Switch

**Note:** If the installation is outside of our suggested limits as per the below diagram a flow switch kit (Part/No: **FS-Watts**) will need to be fitted to the heater. Specifications and installation advice relating to the Flow Switch can be obtained from Raypak.

### MAXIMUM HEIGHT ABOVE OR BELOW WATER LEVEL



### Pressure Switch Function

The heater is supplied standard with a Pressure Switch that when correctly adjusted will only allow the heater to operate when there is sufficient water pressure. **In every installation the Pressure Switch operation must be checked** as part of the commissioning process.

**Caution!** The Pressure Switch is only suitable as a means of ensuring adequate water pressure if the Inlet/Outlet piping of the heater is less than 1500 mm above or below the water level of the pool. For installations which exceed this range a **flow switch must** be installed. Specifications and installation advice relating to this switch can be obtained from Raypak.

## Pressure Switch Adjustment

### **Models: 131, P0200- 430.**

1. Remove the In/Out access cover (water connection side) to gain access to the pressure switch.

### **Models: 127, 167, PC0280, PC0430**

1. Remove the Return access cover (opposite to water connection side) to gain access to the pressure switch.
2. Check that all water valves are correctly positioned to enable normal water flow to the pool heater.
3. Start the system pump and ensure that water is flowing through the heater.
4. Turn the power on at the heater.
5. Adjust the set point of the heater to 40°C.
6. If the heater lights the water pressure is within the pressure switch range and the pressure switch will not need to be adjusted.
7. If the heater did not light after Step 6, turn the Pressure Switch knurled adjustment wheel located on the pressure switch, **clockwise** until the heater ignites, then continue a further ¼ of a turn.
8. Turn off the pump and the heater should now go out. If the heater does not go out, the heater must be turned off immediately and Raypak should be contacted.
9. The pump should be cycled on and off several times to ensure that the adjustment is correct.

## Voiding Warranty as a result of Incorrect Chemical Dosing

All Raypak heaters must be installed after the pool/spa system pump and prior to any chemical dosing or chlorination system. Chemical dosing or chlorination systems must be located as far from the heater as possible and a backflow prevention device must be installed between the heater and such systems.

Ideally any chemical dosing system should also be installed below the water connection level of the heater.

Installation above this level may lead to chemical seepage back into the heater even with a backflow prevention device. This will result in damage to the heat exchanger and will **void warranty**.

**Caution!** *Chemicals that are allowed to enter the heater without having first passed through the pool or spa will damage the heat exchanger of the heater and consequently will **void warranty**.*

**Never** add chemicals to the skimmer box, leaf basket, or near the return line from the pool to the heater.

## Water Connections

Raypak heaters with **Polymer** headers are designed for direct connection to PVC pipe. Use only Class 12 PVC fittings or better.

Raypak Premium heater models 127 and 167 with **Bronze** headers must be connected to PVC pipe. Use only Class 12 PVC fittings or better.

## Water Flow

Correct flow rate of water to the heater is critical for correct operation.

Raypak heaters are fitted with an internal by-pass to redirect excessive water flow however should the flow rate exceed that given in the table below; an external PVC type by-pass valve must be fitted. Setting of the valve must be done at the time of commissioning.

**Caution!** *Sooting caused by incorrect setting of a by-pass valve or failure to fit a by-pass valve when required will **void warranty**.*

The Raypak heater must be commissioned by the installer prior to normal operation or handover. Installation or connection of the heater to the gas supply by unqualified trades' persons will **void warranty**.

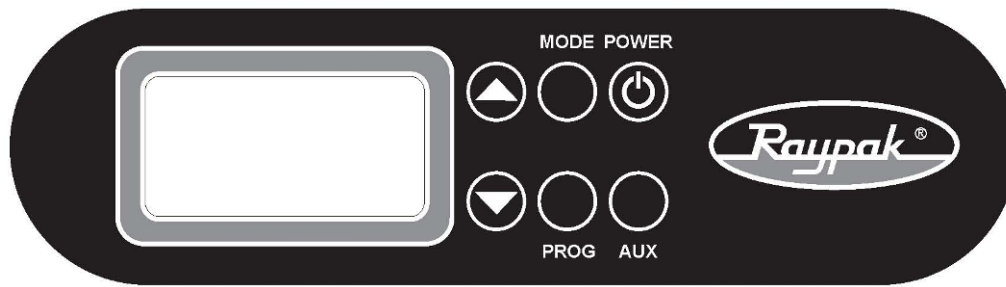
**The installer must also supply the owner with a compliance certificate at the completion of commissioning.**

### Min/Max Flow Rates

| <b>Model</b> | <b>Min. l/s</b> | <b>Max. l/s</b> |
|--------------|-----------------|-----------------|
| 131          | 1.3             | 6.9             |
| 127          | 1.0             | 3.7             |
| 167          | 1.0             | 3.9             |
| 200          | 1.3             | 6.9             |
| 280          | 1.6             | 6.9             |
| 350          | 2.3             | 6.9             |
| 430          | 2.5             | 6.9             |

# OPERATING INSTRUCTIONS

## HEATER CONTROLLER LAYOUT



**Note:** The **MODE** button switches between **Pool** and **Spa** modes.

## BEFORE OPERATING

1. Ensure that the immediate area around the heater is clear of all combustible materials including chemicals and gases.
2. Familiarise yourself with the hand operated gas isolation valve located outside your heater.
3. Ensure that the heater is free from obvious damage.
4. Ensure that the correct power connections have been made and are able to be isolated.
5. Reset Button must be pressed prior to initial operation once heater is powered on. (Reset lamp is illuminated)

## SERVICE CODES

If the controller detects an error in one of its safety circuits it will display a Service code. The codes are as follows:

1. PO – No mains power to the unit
2. o – Insufficient water pressure
3. F1 – Wiring or Electronics Fault
4. F2 – Main sensor open circuit
5. F3 – Main sensor short circuit
6. F4 – Secondary sensor short circuit

When the mains power supply is interrupted, the unit will revert to a standby mode utilising the back-up capacitor supply. (This will last for at least two hours providing the unit has had sufficient operating time to charge the capacitor).

The unit will not provide heat whilst there is no mains power. The controller will, however, retain its settings as long as the capacitor has charge. Upon resumption of mains power, the unit will revert to the state it was in prior to the mains power being interrupted.

Whenever the controller is on and there is insufficient water pressure to activate the pressure switch it will display the letter “o”. There is either insufficient water pressure in the system (e.g. pump is not operating) or the pressure switch requires adjustment.

In the event of an over-temperature situation, the heater will shut down and lockout. The reset lamp will be illuminated and the reset button must be pressed to resume operation. (This is a safety requirement of the Australian Standard AS4560). Should an over temperature situation arise regularly, you should check the following:

1. Ensure skimmer box is not jammed and that the filter is not blocked.
2. Ensure all valves are in the correct position and that there is adequate water flow through the heater.

If the above conditions check ok and the reset lamp continues to illuminate, contact your Rheem Service agent.

F2, F3 and F4 are errors relating to the unit's temperature sensors. The errors arise from problems with the sensors or the sensor connections. In the event one of these errors is displayed you should contact your Rheem Service agent.

## OVER-TEMPERATURE SHUTDOWN

If the inlet water temperature exceeds 45°C, the heater will shut down and require a manual reset to restart. Once the unit has cooled to approx 35°C, the red reset button will illuminate and need to be pressed, after which the reset lamp will go out and the heater will resume normal operation.

**Note:** There is no immediate indication of the over temperature shutdown; the control panel will still indicate a call for heat (small flame symbol). If the heater has gone out during normal operation, and the flame symbol appears on the display, allow up to 4 hours for the heater to cool (If the pump has ceased operation the reset time may be shortened by restarting the pump). If the reset button has failed to illuminate and the temperature display reads less than 32°C, contact your Rheem service agent PH 131031.

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## SETTING TIME & DAY

Each time that power is reconnected to the heater the internal heater time clock should be set. Each and every time the heater has been isolated at the GPO, e.g. for service, this process must be repeated.

1. Connect the heater to a 240V 10A GPO and turn on.
  2. With the controller displaying **OFF**, simultaneously press and hold the ▼ and **PROG** and buttons to access the time set mode.
  3. The system time will then flash on the display. To adjust the time of day, press the ▲ or ▼ buttons until the correct time is reached.
  4. Once the time has been set, press and release the **PROG** button to access the day of week mode.
  5. The day will flash on the display. To adjust the day, press the ▲ or ▼ buttons.
  6. Press and release the **PROG** button to lock the day setting and return the control to the OFF mode.
- 

## OPERATING INSTRUCTIONS

1. Before switching the heater On, ensure all water flow control valves are in their correct position. This can be tested by manually operating the system pump and ensuring that water is flowing through the heater.
2. Ensure that the gas supply is turned on.
3. Press the **POWER** button on the face panel of the heater. The heater will display the current water temperature of the pool.
4. Press the ▲ button on the control panel of the heater until the desired temperature set point is reached.
5. If initial operation, or if reset lamp is on, press the reset button
6. The heater will ignite when the set point temperature is above the measured water temperature. If a pump is connected to the heater this will also commence operation.

**Note:** *The heater will not ignite if there is no water flow through the heater.*

7. If the heater does not ignite after 90 seconds, turn off the power by pressing the **POWER** button and **wait 1 minute** before repeating all steps.
  8. If the heater does not light on the second attempt, turn off the heater and isolate the gas supply and contact your installer or Raypak.
- 

## TEMPERATURE SELECTION

**Caution!** *Prolonged exposure to elevated water temperatures can be hazardous.*

Temperature selection is made by selecting either the ▲ or ▼ arrow buttons located on the face of the heater controller. After depressing either of these buttons the current desired temperature set point will be displayed. Continuing to press either button will alter the heater set point. Once the desired set point temperature is selected the display will return to show the current water temperature, after a short delay.

For continued manual operation of the heater in this manner ensure that the display is not showing AUTO. If AUTO is displayed pressing the **PROG** button will return the heater to manual operation.

---

## MODE SELECTION (POOL/SPA)

The **MODE** button on the control panel enables both the pool and spa temperatures to be set independently. The two set point temperatures are stored by the heater controller and are used when the desired mode is selected.

To select the desired mode press the **MODE** button. The selected mode is shown on the heater display. The heater will then operate according to the mode selected.

If the Pool mode is selected, the heater will heat the water until the pool set point temperature is reached. If Spa mode is selected the heater will heat the water until the spa set point temperature is reached.

## Motorised Valves (if installed)

### **Models: 200, 280, 350, 430 Only**

The pool heater controller included in the above models is fitted standard with a 24VAC output for operation of motorised diverter valves (if fitted by your pool system installer). Where motorised diverter valves are installed they may be connected to the heater by the installer so that when the **MODE** button is pressed, the diverter valves direct flow to and from the desired destination, i.e. Pool or Spa after a delay of approximately 5 seconds.

**Caution!** Motorised valves must never be installed so that they can move through a closed inlet position while the pump is operating and allow the system to pressurise. This situation will **void warranty** and may significantly damage the pool heater and other system equipment and possibly lead to personal injury.

**Note:** Control of motorised diverter valves requires connection of the valve actuators to the 24VAC terminal strip included in the pool heater. This terminal strip is built as standard on pool heater models 200 to 430 but is not included on any other model. A relay may be added by a licensed electrician in accordance with the wiring diagram included in this booklet to provide this function.

**Note:** Wired connection of actuators must be completed by a licensed electrician.

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## SERVICE

**Caution!** Always isolate all connections to the heater, including any pump connections, before commencing any service work.

Only a properly trained service technician should carry out work on your pool or spa heater. Regular service (at least annually) should be carried out to ensure that the gas valves and burner are clean and free from damage and that the heat exchanger is unobstructed and free from sooting.

It is recommended that prior to commencing operation of your pool heater each year a service inspection be undertaken.

## PROGRAMMING OF HEATER CONTROLLER

The controller located on the front of your Raypak heater is capable of both manual and programmable operation. The following instructions describe how the controller may be programmed for timer operation.

**Before the controller can be programmed the time of day clock and day of week must be set.**

---

### SETTING TIME & DAY

Before the heater is operated the internal heater time clock should be set. Each and every time the heater has been isolated at the GPO, e.g. for service, this process must be repeated.

1. Connect the heater to a 240V 10A GPO and turn on.
2. With the controller displaying **OFF**, simultaneously press and hold the **▼** and **PROG** and buttons to access the time set mode.
3. The system time will then flash on the display. To adjust the time of day, press the **▲** or **▼** buttons until the correct time is reached.
4. Once the time has been set, press and release the **PROG** button to access the day of week mode.
5. The day will flash on the display. To adjust the day, press the **▲** or **▼** buttons.
6. Press and release the **PROG** button to lock the day setting and return the control to the OFF mode.

---

### AUTO MODE

Auto mode allows the controller to:

1. Turn the pool heater on or off over 4 separate time periods each day.
2. Control water temperature.
3. Control mode settings (Pool or Spa)
4. Control and auxiliary equipment that may be connected via the Raypak Equipment Interface Box (if installed).

Auto mode can be selected by pressing the **PROG** button and releasing. AUTO should now be displayed. The heater has been factory set with four default time periods. These will be used if no other program is set and AUTO is selected on the controller. The following table shows the factory set AUTO mode program settings. The controller will retain all program settings even with the removal of the power supply.

| Timer Period | Start Time | Temp ° C | Mode | Auxiliary Outputs |
|--------------|------------|----------|------|-------------------|
| 1            | 6:00am     | 24       | Pool | All Off           |
| 2            | 10:00am    | OFF      | Pool | All Off           |
| 3            | 2:00pm     | 24       | Pool | All Off           |
| 4            | 6:30pm     | OFF      | Pool | All Off           |

## PROGRAMMING MODE

### IMPORTANT!

Heater must be in **AUTO** mode before timer periods can be set. **AUTO** mode is selected by pressing the **PROG** button.

All time periods must be programmed, even if not required and must be set in the correct time sequence for the controller to operate correctly in AUTO mode. **Note:** *The programming operation can be exited at anytime by selecting the **POWER** button.*

Example:

| TIMER PERIOD | START TIME | If these time periods are set the operation sequence will be as follows:<br><br>Period1>Period2> Period4<br><u>Period 3 will be ignored</u> |
|--------------|------------|---|
| 1            | 7:00am     |   |
| 2            | 9:00am     |   |
| 3            | 8:30pm     |   |
| 4            | 9:00pm     |   |

With the controller in the AUTO mode, switched "On" and displaying the current water temperature, press the **PROG** button for at least 5 seconds to access the programming mode. The time of day will be displayed briefly prior to accessing programming mode.

1. Once the programming mode has been accessed SET and day of week selection will flash.
  2. The first item to be programmed is the day of the week. Use the ▲ or ▼ buttons to scroll through the days of the week. Press **PROG** to lock in the day selection/s.
  3. The start time of period 1 will then flash. Press the ▲ or ▼ buttons to adjust the start time. Press the **PROG** button to lock in the start time.
  4. Either POOL or SPA will now flash in the display indicating the mode selected. Use the **MODE** button to toggle between Pool and Spa modes. Press the **PROG** button to lock in the selected mode.
  5. The desired temperature for the selected mode must now be set for period 1. On first use the temperature will flash **OFF**. This setting is used when the heater is not required to heat the water but the time setting is to be used for operating auxiliary equipment. Use the ▲ or ▼ buttons to scroll through the temperature settings. The minimum set temperature is 18°C. Pressing the ▼ button when the temperature is at 18°C will select the OFF mode for period 1. Press **PROG** to lock in the temperature selection.
  6. The Auxiliary Output selection/s will now flash. Use the ▲ or ▼ buttons to scroll through the six (6) auxiliary selections.
- Note:** *Programming auxiliary equipment operation is only necessary if the Raypak Equipment Interface Box (EIB) is installed and auxiliary equipment has been connected.*
7. To turn an auxiliary output "On" press the **AUX** button when the desired AUX item (1 to 6) is flashing. The word On is then displayed above the auxiliary selection. Press the ▲ button to move to the next available auxiliary output.
  8. Once the desired selection/s have been made, press **PROG** to lock in the auxiliary output/s.
  9. The display will now move to timer period 2 which may be programmed in the same manner.

**Note:** *All four timer periods must be programmed even if all temperature selections and auxiliary outputs are set to off or not required. The program function will operate each timer period in the sequence 1 to 4.*

10. The display will now return to its normal position.

## CHILD LOCK FUNCTION

The child lock function will render all 6 controller switches inactive.

1. To activate the child lock function press and hold both the ▲ and ▼ buttons for 10 seconds. The lock symbol will be displayed.
2. To cancel the child lock function press and hold the ▲ and ▼ buttons for 10 seconds.



# ELECTRICAL CONNECTIONS

## WARNING! – ALL ELECTRICAL WORKS MUST BE COMPLETED BY A LICENSED ELECTRICIAN

**DANGER!** This heater may be coupled to two sources of 240V AC power. Isolate all power sources prior to **commencing any installation, service, or other work. See also warnings included on the heater.**

### POWER CONNECTION(S)

The heater includes a loosely coiled 3-pin 240VAC power lead for connection to a mains power 10A GPO. This connection is required for operation of the heater.

The heater should be properly connected to a GPO that is suitable for either indoor or outdoor use. Prior to connection inspect the supplied power connection lead for any damage.

**DO NOT** connect the heater to any power source if there is any sign of damage.

For models 200, 280, 350, and 430 a second 3-pin 240VAC power lead is connected to the underside of your heaters control panel, inside the door.

This power lead is included for use when a filtration system pump is to be connected to the heater for control by both the heater and the filtration system.

Where two 240VAC connections are to be made it must be ensured that both operate of the same supply phase.

### PUMP CONNECTION

#### Models: 200, 280, 350, 430 Only

The above model pool heaters are fitted standard with a 240V AC power socket to enable connection of a pool/spa circulation pump. In most circumstances this pump will be the system pump, required also for filtration and would normally be connected to a filtration system time clock.

To enable operation of the pump via the heater controller the pump must be connected to the heater power socket located inside the heater cabinet on the underside of the controller housing. This is accessed by removing the front door of the heater.

If the pump is required to operate with the filtration system (as is normally the case), the additional lead included with the heater (coiled inside heater cabinet) **must** be connected to the pump power outlet located on the filtration system time clock controller. If this connection is not made the pump **will fail** to operate the filtration system correctly. If the pump is not required to operate in conjunction with the filtration system it is possible to connect the additional 3-pin lead and plug included with the heater to a suitable GPO. This GPO should normally be left in the "off" position. Switching the GPO "on" will override and heater control of the pump and power the pump directly from the GPO.

Once the correct pump power connection is made, the pump will operate as per the approximate time periods of the following table.

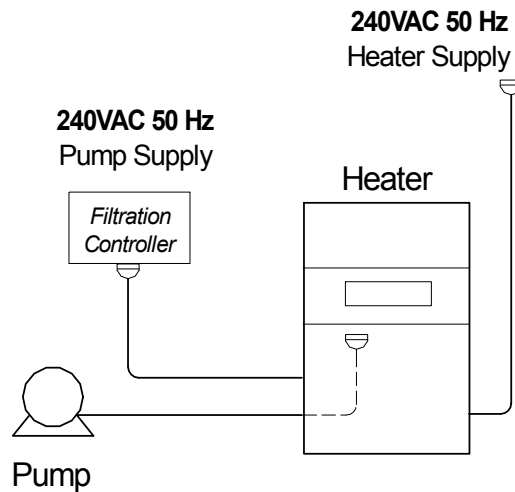
| Condition                        | Period     |
|----------------------------------|------------|
| At start up                      | 3 mins     |
| At shut down (when heating)      | 5 mins     |
| Each 30 min's from switching on. | 3 mins     |
| In spa mode                      | Continuous |
| In pool mode and below temp.     | Continuous |
| Filtration operating             | Continuous |
| Filtration in manual operation   | Continuous |
| In Auto mode                     | Program    |

In the connection diagram shown, power supply to the pump will be provided under normal conditions by the Filtration Controller.

Failure to connect the pump via the Filtration Controller will in most cases cause the filtration system to operate incorrectly.

It is also possible to connect a non filtration system pump to the heater. This is done by leaving the labelled power lead inside the heater coiled and unused. This will enable manual operation of the pump as required.

## Pump Connection



### **WARNING! – USE THE SAME PHASE WHEN CONNECTING TO 3 PHASE POWER**

If 3-phase power is being used, care must be taken to ensure the same phase is used to power both the heater and the filtration controller. Failure to connect both power supplies to the same phase will result in damage to the heater and tripping of the electrical circuit breakers.

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## **MOTORISED VALVE ACTUATORS**

### **Models 200, 280, 350, 430 Only**

Up to two 24V AC motorised diverter valves may be wired to the terminal strip included with the above heater models. This must be completed by a licensed electrician. A relay switches supply between the Red and White wires connected to the terminal strip when the **MODE** button is pressed. In Pool mode the Red wire terminals will be provided with 24V and the White wire terminals 0V.

Following connection of the valves to the terminal strip, the valves will be activated each time the **MODE** button is selected (See **Motorised Valves**).

### **Motorised Valve Connection Details**

1. Isolate the heater from **all** power sources.

**Caution:** *Two 240V power connections may be present. Ensure both are disconnected before continuing.*

2. Remove the heater front door.
3. Thread the 24VAC motorised valve actuator wires through the side of the heater via opening provided.
4. Connect the wires into the terminal strip as required (See diagram).

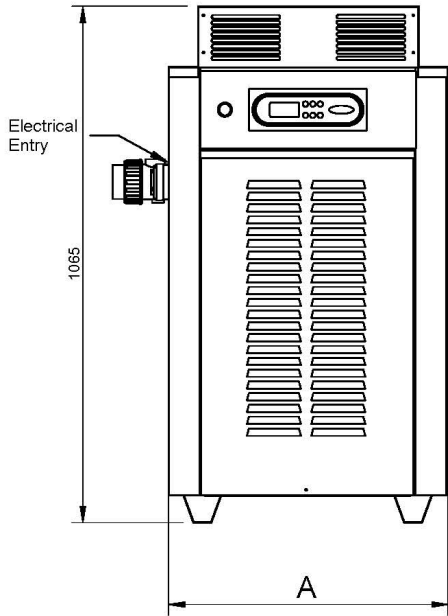
**Note:** *With “Jandy” valves and most other brands a Red, White and Black wire will be present. In most cases colours should be matched with the factory terminal connections. Any pin type connector at the actuator wire end will need to be removed to enable direct connection to the terminal strip.*

5. Once all connections are made and the door has been replaced, the heater should be reconnected to the electrical supply and the motorised actuators checked for correct positioning when the **MODE** button is selected. If necessary direction of valve actuation may be varied by swapping Red and White wires at the terminal strip.

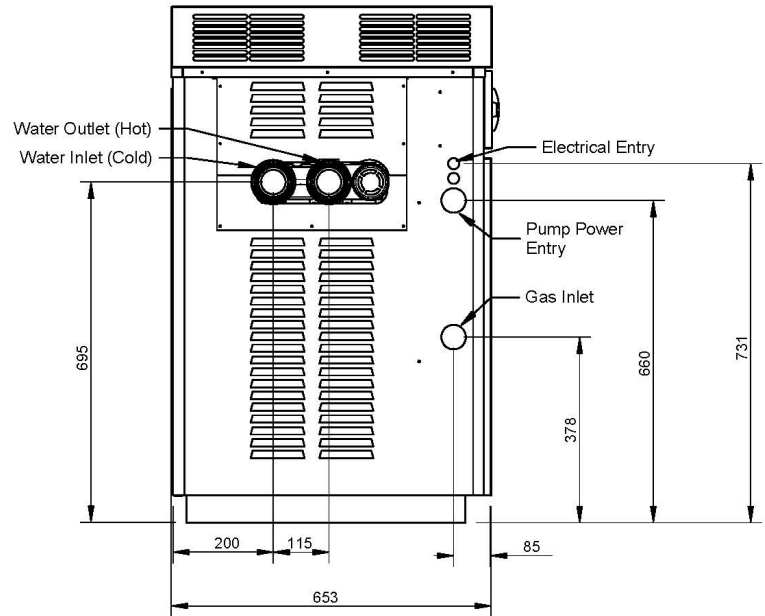


# DIMENSIONAL DATA

Models 200 - 430



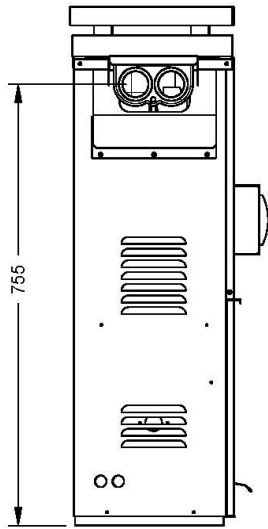
FRONT



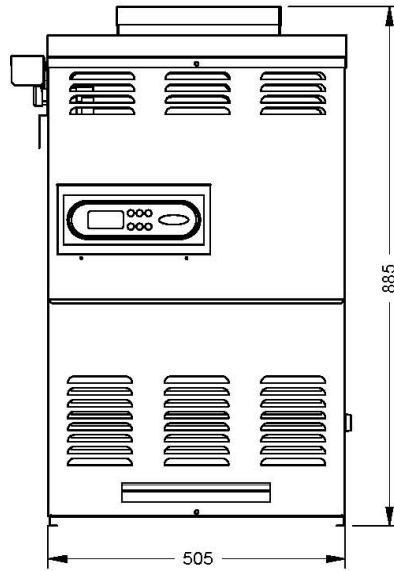
LEFT SIDE

| MODEL | A   |
|-------|-----|
| 200   | 465 |
| 280   | 570 |
| 350   | 655 |
| 430   | 745 |

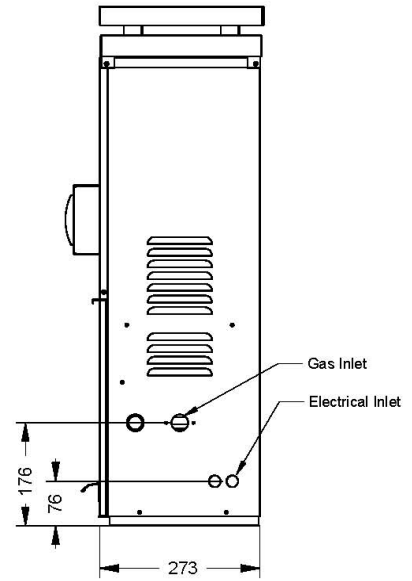
**Model 127**



LEFT

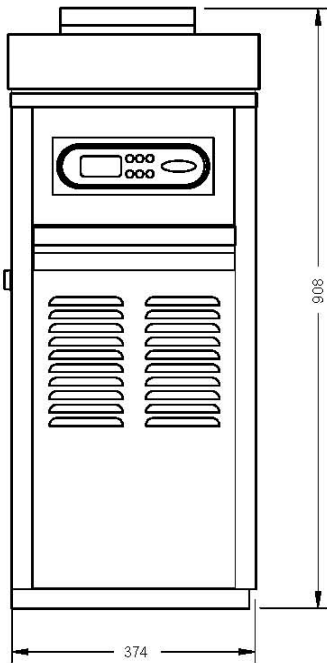


FRONT

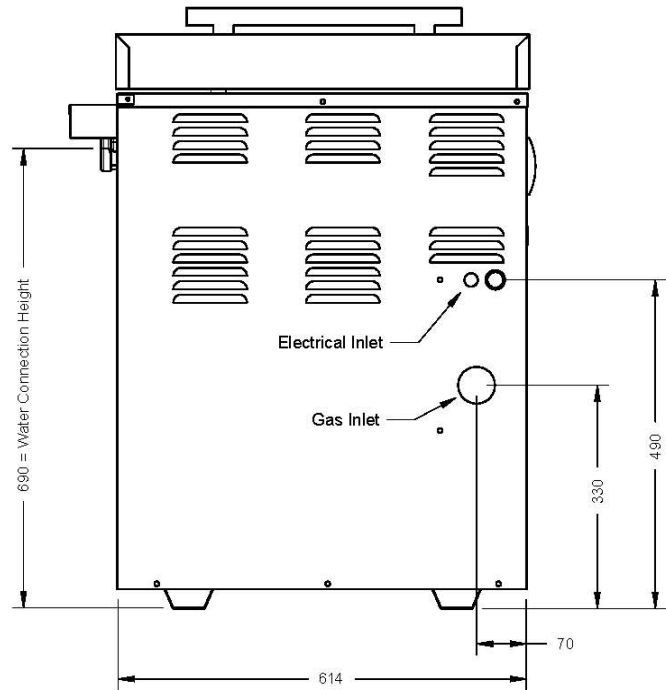


RIGHT

**Model 167**

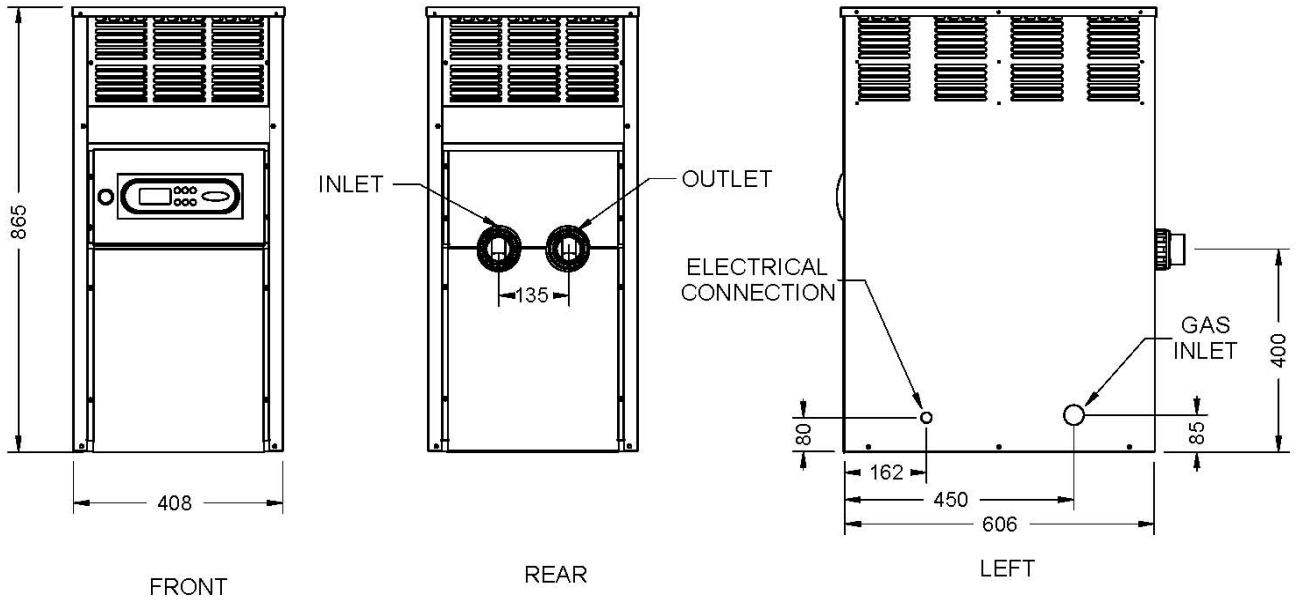


FRONT

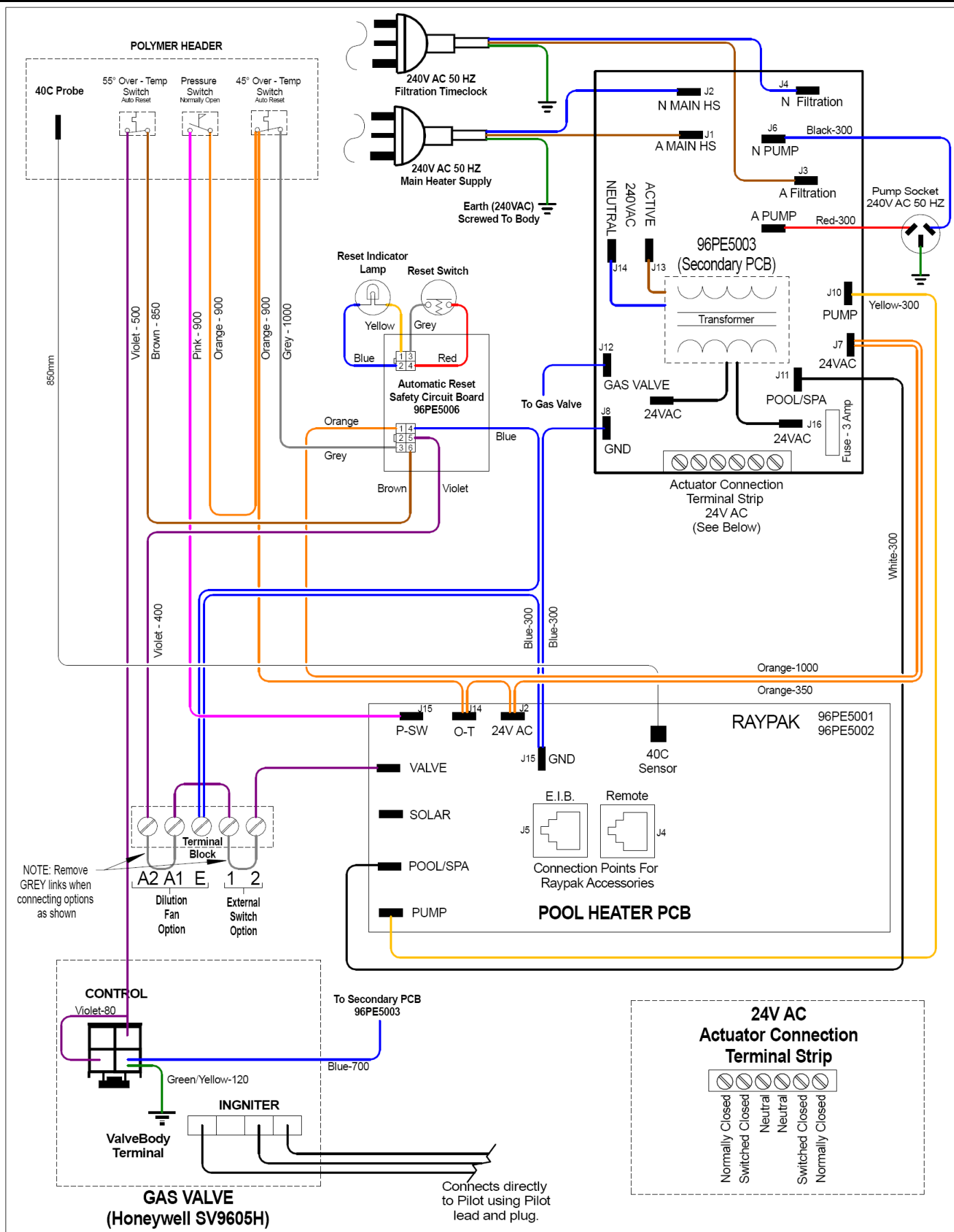


LEFT SIDE

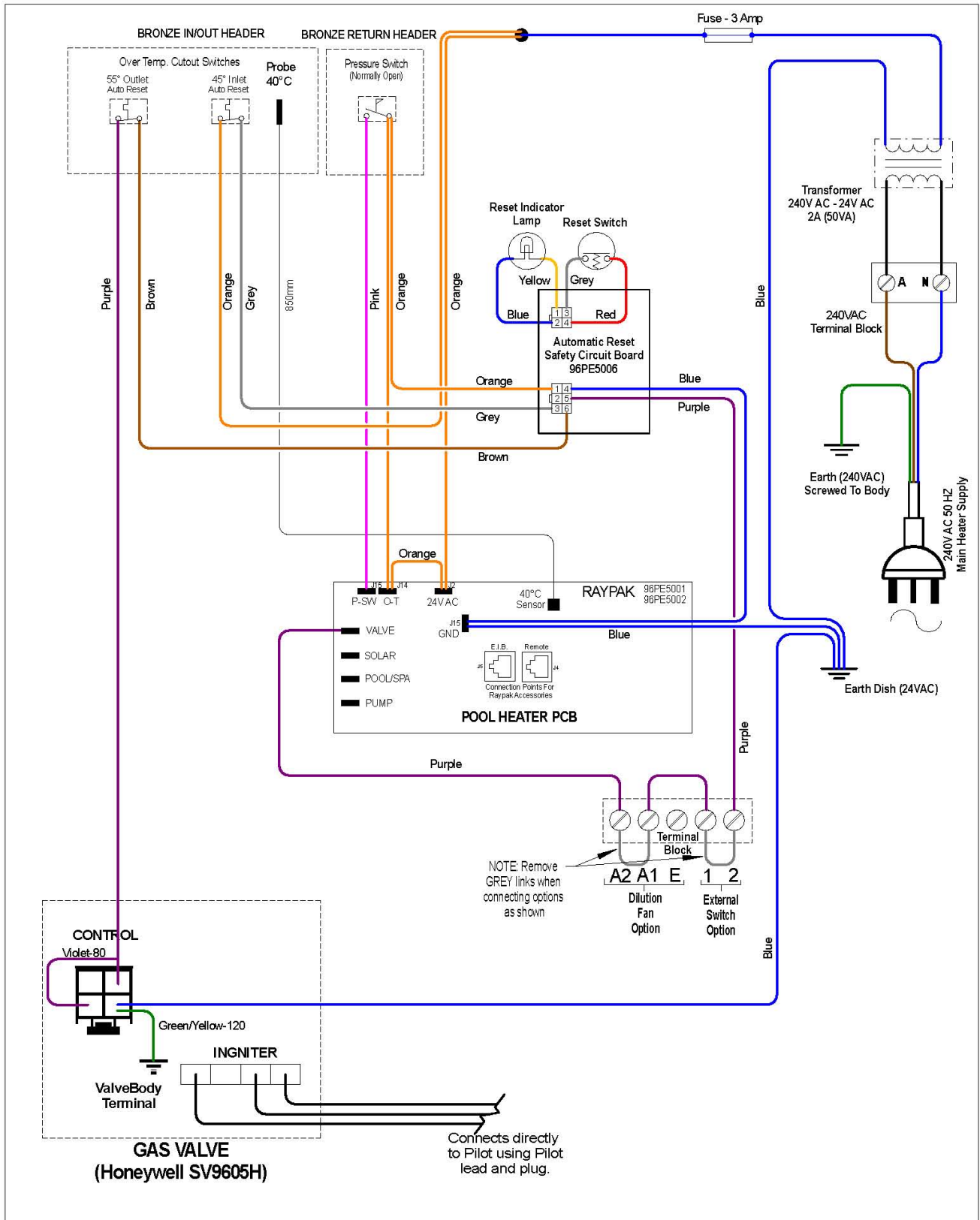
**Model 131**



**WIRING DIAGRAMS**



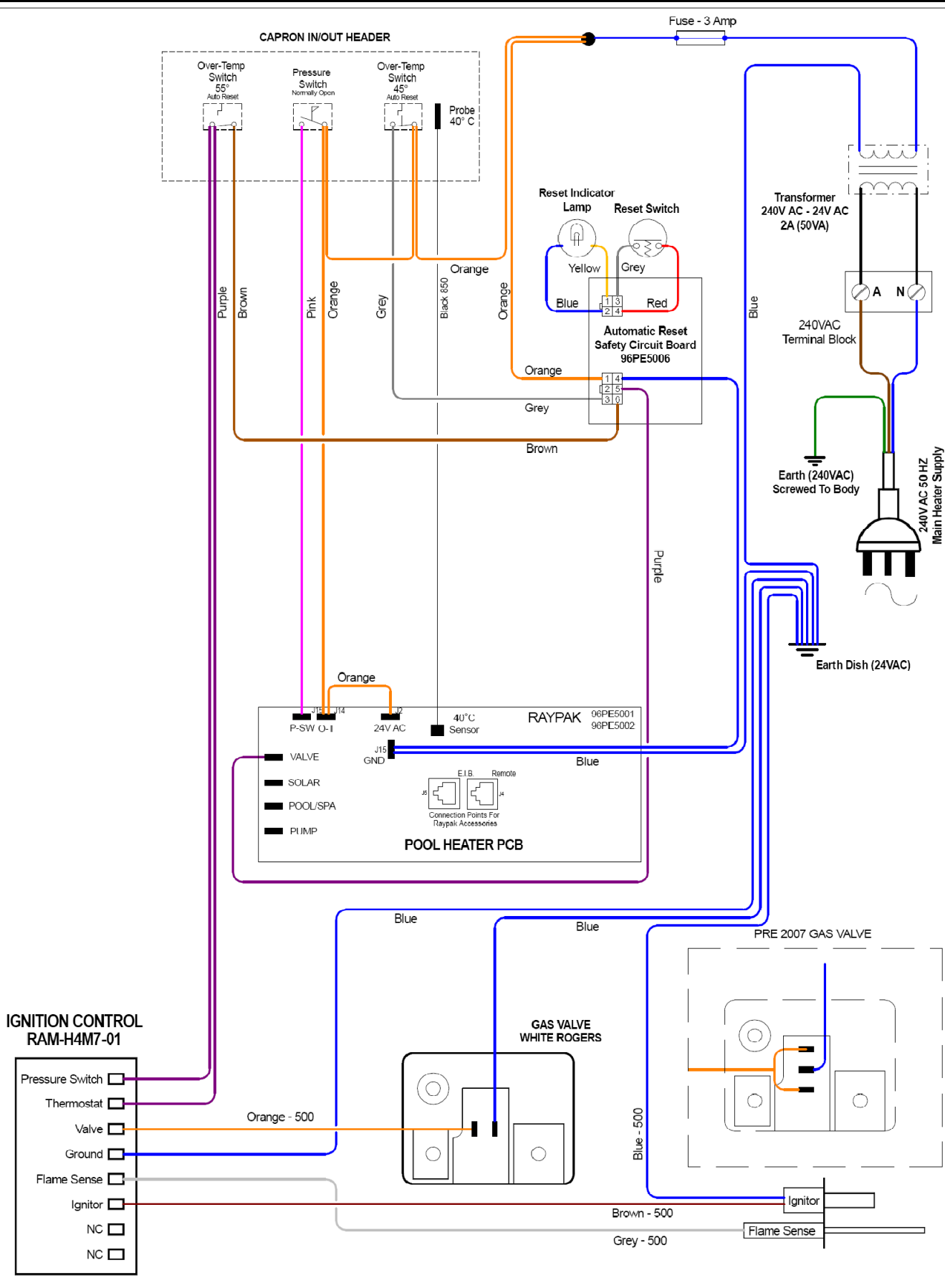
| REV | DATE     | APPR | E.O.    | DESCRIPTION   |   |
|-----|----------|------|---------|---|---|
| 6   | 5/09/08  | S.H. | RP08032 | Automatic Reset Safety Circuit Board Added            | <b>Pool Heater 2006/07<br/>200 to 430</b> |
| 5   | 02/04/08 | S.H. | RP08008 | Terminal Block for external options added             |   |
| 4   | 27/02/08 | R.B. |         | Lockout Circuit Added: 2 Relays & Reset Switch / Lamp |   |
| 3   | 12/10/07 | SER  |         | DPDT Relay Deleted - Revised PCB Software             | DRG No: 159423                            |
|     |          |      |         |   | RAYPAK AUSTRALIA Pty.Ltd                  |



Wire Loom Kit - 167&200-430 auto reset (P/No: 96009126)

| REV | DATE     | APPR | E.C.O.  | DESCRIPTION   |  |
|-----|----------|------|---------|---|--|
| 7   | 08/09/08 | S.H. | RP08050 | Auto Reset Safety Circuit PCB added (2 relays replaced) | <b>POOL HEATER PCB WIRING DIAGRAM<br/>MODEL: 167</b> |
| 6   | 27/02/08 | R.B. |         | Lockout Circuit Added: 2 Relays & Reset Switch & Lamp   |  |
| 5   | 22/11/07 | S.H. |         | Revised PCB Software                                    |  |
| 4   | 1/8/07   | S.R. |         | Introduction of additional Hi-limit                     |  |
|     |          |      |         |   | DRG No: 159299                                       |



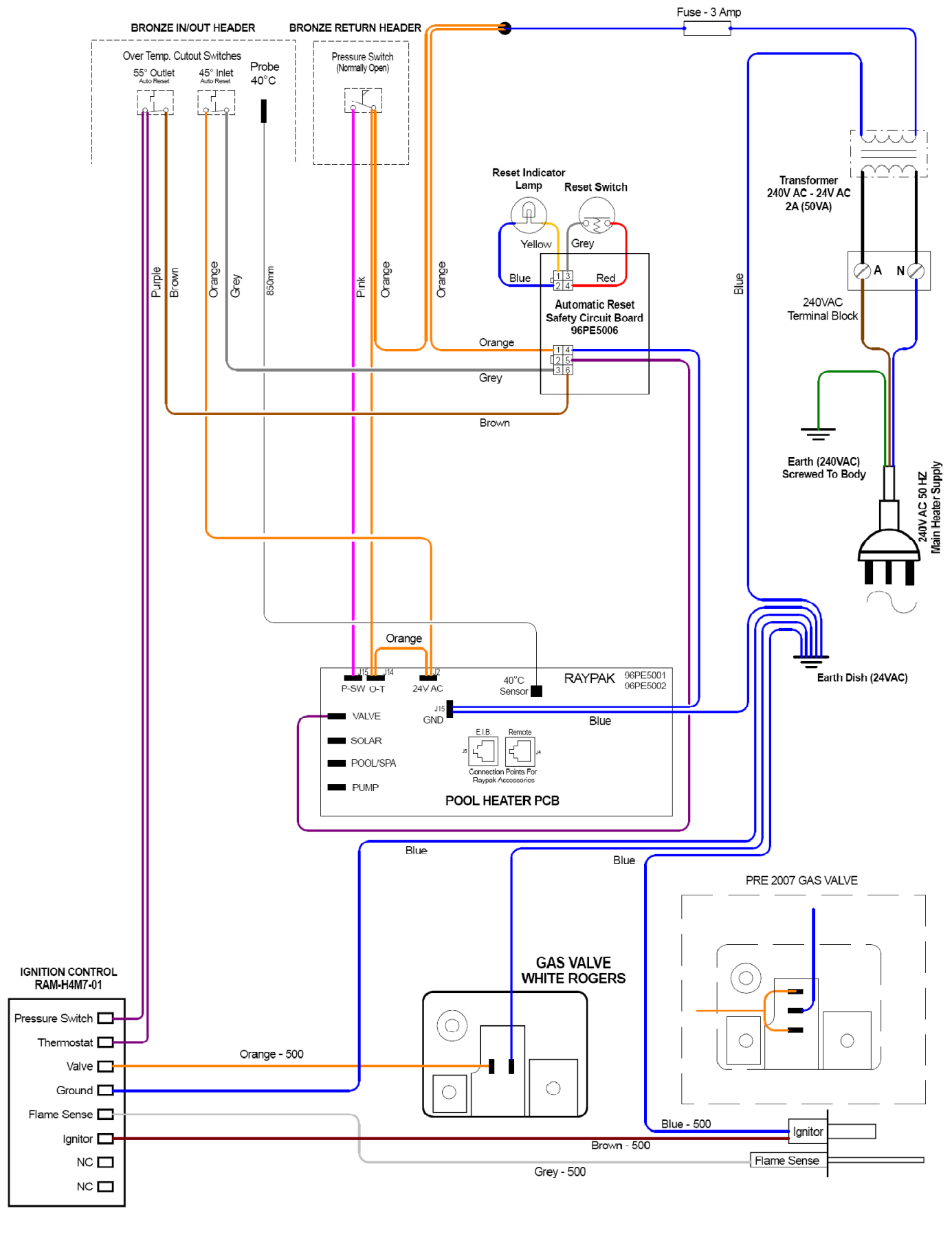


|     |          |      |         |   |
|-----|----------|------|---------|---|
| 9   | 08/09/08 | S.H. | RP08032 | Auto Reset Safety Circuit PCB added (2 relays replaced) |
| 8   | 27/02/08 | R.B. |         | Lockout Circuit Added: 2 Relays & Reset Switch / Lamp   |
| 7   | 30/10/07 | S.H. |         | Revised PCB Software                                    |
| 6   | 18/7/07  | S.R. |         | Addition of 45° Hi-Limit                                |
| REV | DATE     | APPR | E.O.    | DESCRIPTION   |

**POOL HEATER PCB WIRING DIAGRAM**  
**MODELS: Spartan 131**

DRG No: 159426

**RAYPAK AUSTRALIA PTY LTD**



| 8   | 27/02/08 | R.B  | RP08032 | Auto Reset Safety Circuit PCB added (2 relays replaced) |
|-----|----------|------|---------|---|
| 7   | 27/02/08 | R.B  |         | Lockout Circuit Added: 2 Relays & Reset Switch & Lamp   |
| 6   | 22/11/07 | S.H. |         | Revised PCB Software                                    |
| 5   | 1/8/07   | S.R. |         | Introduction of inlet 45° Hi-Limit                      |
| REV | DATE     | APPR | E.O.    | DESCRIPTION   |

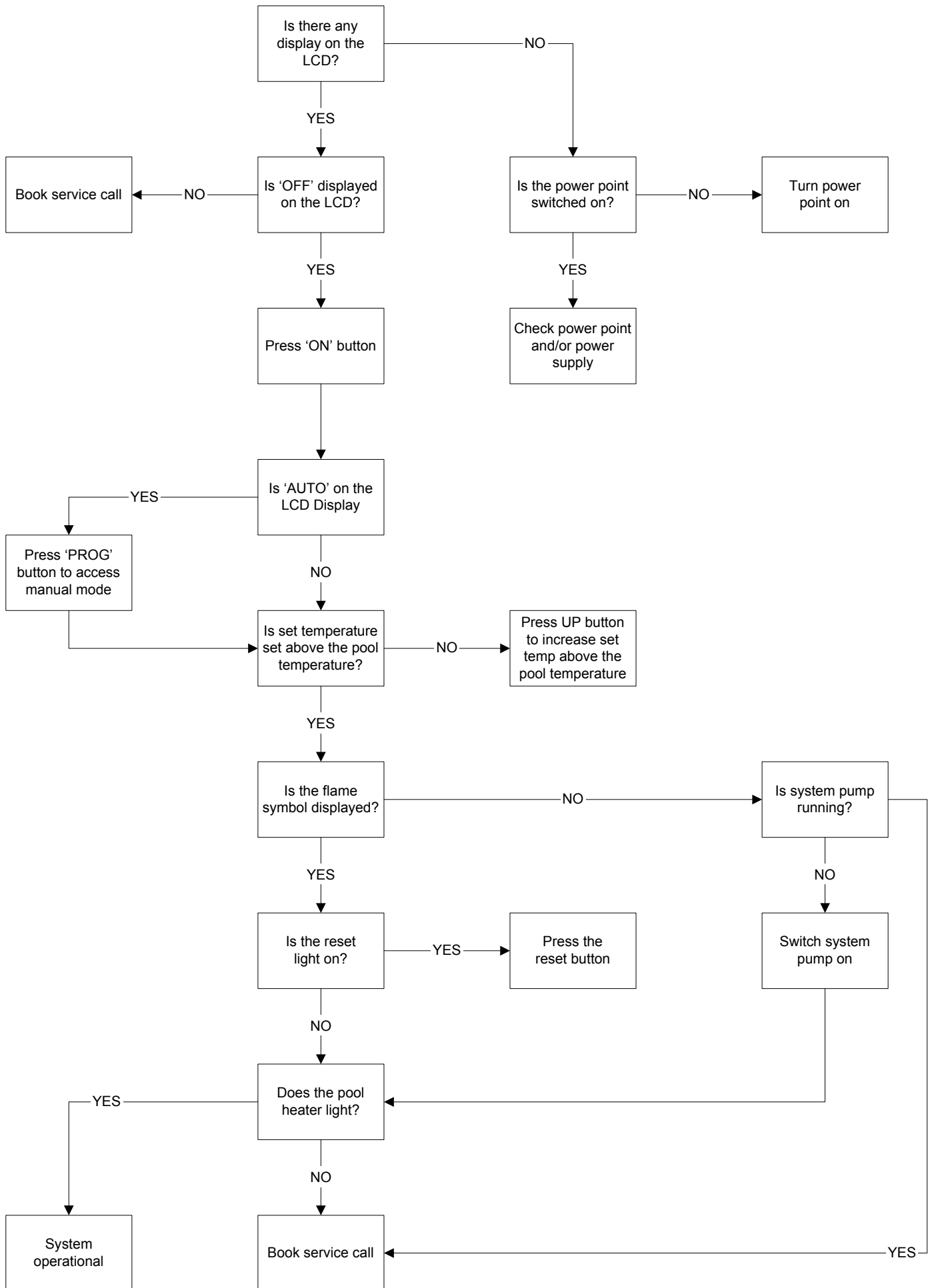
**POOL HEATER PCB WIRING DIAGRAM  
MODELS: 127**

DRG No: 159348

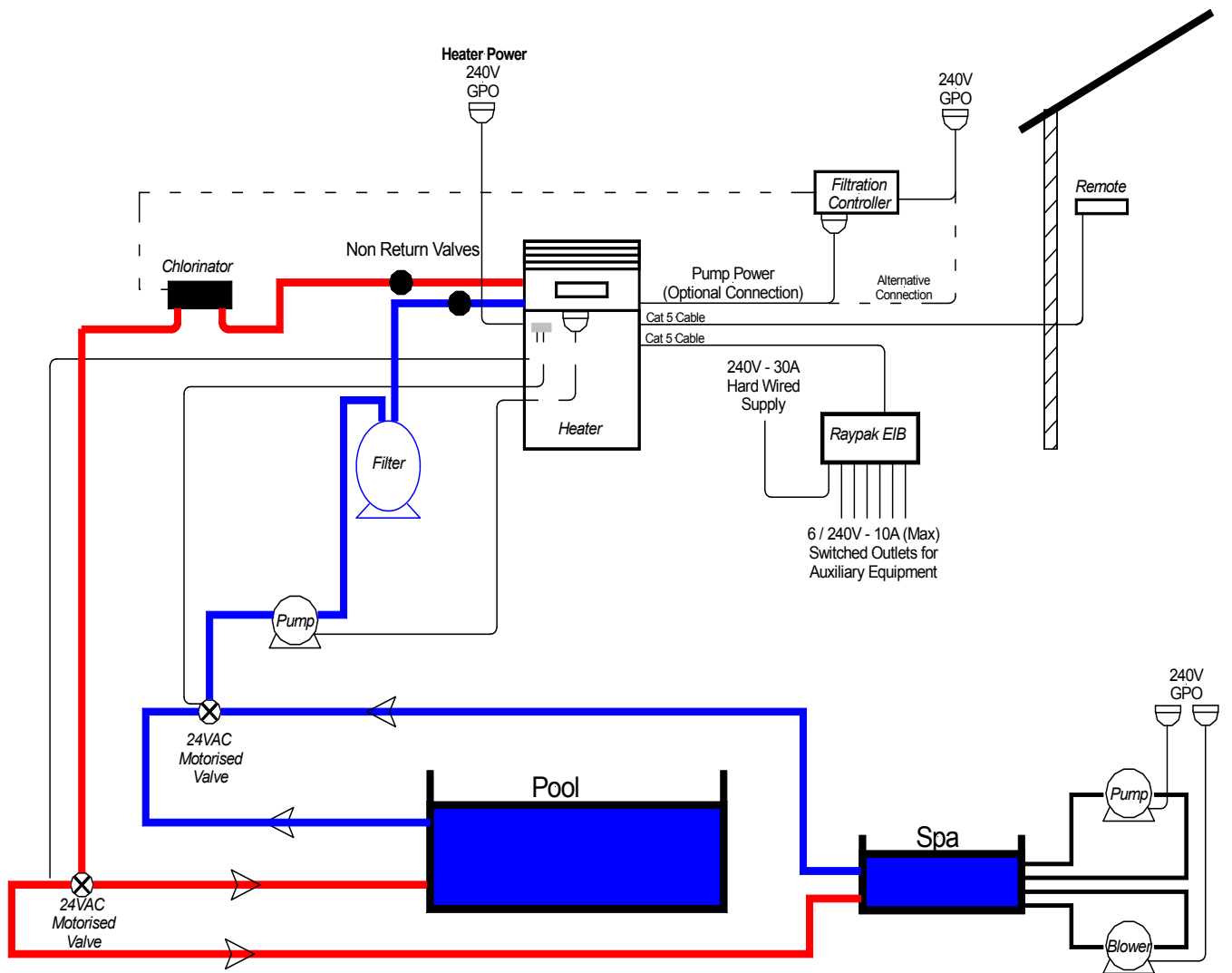
## PRODUCT SPECIFICATIONS

| MODEL              | GAS     | INPUT     | OUTPUT  | BURNER PRESSURE | INJECTOR DIA. | HEIGHT OUTDOOR | WIDTH  | DEPTH  | WEIGHT |
|--------------------|---------|-----------|---------|-----------------|---------------|----------------|--------|--------|--------|
| <b>Spartan 131</b> | Natural | 120 MJ/hr | 24 kW   | 0.85 kPa        | 1.36 mm       | 860 mm         | 440 mm | 650 mm | 35 kg  |
|                    | Propane | 130 MJ/hr | 28.8 kW | 2.56 kPa        | 0.85 mm       |                |        |        |        |
|                    |         |           |         |                 |               |                |        |        |        |
| <b>127</b>         | Natural | 110 MJ/hr | 24 kW   | 0.77 kPa        | 1.90 mm       | 895 mm         | 505 mm | 280 mm | 42 kg  |
|                    | Propane | 103 MJ/hr | 23 kW   | 2.75 kPa        | 1.10 mm       |                |        |        |        |
|                    |         |           |         |                 |               |                |        |        |        |
| <b>167</b>         | Natural | 164 MJ/hr | 36 kW   | 0.77 kPa        | 1.95 mm       | 905 mm         | 365 mm | 610 mm | 67 kg  |
|                    | Propane | 154 MJ/hr | 34 kW   | 2.75 kPa        | 1.10 mm       |                |        |        |        |
|                    |         |           |         |                 |               |                |        |        |        |
| <b>200</b>         | Natural | 196 MJ/hr | 44 kW   | 0.77 kPa        | 1.90 mm       | 1,085 mm       | 460 mm | 650 mm | 70 kg  |
|                    | Propane | 185 MJ/hr | 41 kW   | 2.75 kPa        | 1.10 mm       |                |        |        |        |
|                    |         |           |         |                 |               |                |        |        |        |
| <b>280</b>         | Natural | 278 MJ/hr | 62 kW   | 0.77 kPa        | 1.90 mm       | 1,085 mm       | 565 mm | 650 mm | 75 kg  |
|                    | Propane | 261 MJ/hr | 58 kW   | 2.75 kPa        | 1.10 mm       |                |        |        |        |
|                    |         |           |         |                 |               |                |        |        |        |
| <b>350</b>         | Natural | 343 MJ/hr | 76 kW   | 0.77 kPa        | 1.90 mm       | 1,085 mm       | 655 mm | 650 mm | 85 kg  |
|                    | Propane | 323 MJ/hr | 72 kW   | 2.75 kPa        | 1.10 mm       |                |        |        |        |
|                    |         |           |         |                 |               |                |        |        |        |
| <b>430</b>         | Natural | 420 MJ/hr | 94 kW   | 0.77 kPa        | 1.90 mm       | 1,085 mm       | 740 mm | 650 mm | 90 kg  |
|                    | Propane | 396 MJ/hr | 88 kW   | 2.75 kPa        | 1.10 mm       |                |        |        |        |
|                    |         |           |         |                 |               |                |        |        |        |

# POOL HEATER OPERATION FLOW CHART



# TYPICAL POOL/SPA SYSTEM DIAGRAM



- Free chlorine must not exceed 4ppm!

## IMPORTANT!

The most frequent cause of damage to a Raypak pool heater is incorrect water balance resulting from overdosing of chemicals. All chlorinators must feed downstream of the heaters and have an anti-siphoning device to prevent chemical back up into the heater when the pump is shut off.

## WARRANTY (AUSTRALIA ONLY)

Rheem Australia will repair or if necessary replace any Raypak pool or spa heater; or any component of the pool or spa heater which fails within the Warranty Periods specified hereafter, in accordance with and subject to the conditions and exclusions mentioned herein.

### WARRANTY PERIODS

#### Residential Model Heaters:

##### **P0131, P0200, P0280, P0350, P0430**

When installed at a Single Family Dwelling for the purpose of heating a pool or spa:

- Parts 3 years
- Labour 1 year

When installed at other than a Single Family Dwelling for the purpose of heating a pool or spa:

- Parts 6 months
- Labour 6 months

#### Premium (Commercial) Model Heaters:

##### **P0127, P0167, PC0280, PC0430**

When installed for the purpose of heating any pool or spa:

- Parts 3 years
- Labour 1 year

#### **Notes:**

1. Rheem Australia is responsible for all service activities relating to Raypak Australia product.
2. Rheem Australia reserves the right to transfer fully functional components from a defective heater to a replacement heater if required.
3. In addition to this warranty, the Trade Practices Act 1974 and similar laws in each State and Territory, provide the owner with certain minimum statutory rights in relation to your heater. This warranty must be read subject to all relevant legislation and nothing in this warranty has the effect of excluding, restricting or modifying those rights.

### WARRANTY CONDITIONS

1. This warranty is applicable only to pool and spa heaters manufactured from August 1<sup>st</sup>, 2005.
2. The pool or spa heater must be installed in accordance with the Raypak installation instructions included with the heater and in accordance with all statutory, local and State requirements.
3. Where a failed component or heater is replaced under warranty the balance of the original warranty period only will remain effective. The replaced part or heater does not carry a new warranty.
4. Where the heater is installed outside the boundaries of a metropolitan area as defined by Rheem, or further than 25km from a regional Rheem branch office or an accredited Rheem service Agent, the cost of transport, insurance and travelling costs between the nearest Rheem branch or Rheem Agents premises and the installed site shall be the owner's responsibility.
5. The warranty only applies to the Raypak supplied heater and genuine (Rheem or Raypak sourced) component replacement parts and therefore does not cover any plumbing or electrical parts supplied by the installer and not an integral part of the Raypak supplied heater, e.g. pressure limiting valves, isolation valves, non-return valves, electrical switches, pumps, fuses, etc.
6. The heater must have been correctly sized for the pool/spa hot water demand in accordance with Raypak pool and spa heater literature available from Raypak on request.

### WARRANTY EXCLUSIONS

Repair and replacement work will be carried out as described in the Warranty Period, however the following exclusions may cause the warranty to become void and may incur a service charge and/or the cost of any parts used.

1. Accidental damage to the heater or any component, including:
  - a. Acts of God;
  - b. Failure due to misuse;
  - c. Incorrect installation;
  - d. Attempts to repair carried out by other than Rheem or an accredited Agent;
2. Where it is found that there is nothing wrong with the heater.
3. Where the complaint is related to excessive discharge from the pressure relief valve (if fitted) due to excessive water pressure.
4. Where there is no flow of water due to faulty plumbing;
5. Where water leaks are related to plumbing including connections to the heater.
6. Where there is a failure of gas or electricity supply or they do not comply with relevant codes or acts.
7. Where the heater or its components have failed directly or indirectly as a result of:
  - a. Excessive water pressure;
  - b. Excessive temperature and/or thermal input;
  - c. Corrosive atmosphere;
  - d. Incorrect flow rate through the heat exchanger.
8. Where the heater is located in a position that does not comply with the Raypak installation instructions or relevant statutory requirements causing the need for major dismantling or removal of any structure, or the requirement of special equipment to bring the heater to a serviceable position.
9. Repairs of any nature due to corrosion or scale formation of any of the heater components in contact with the pool or spa water.

Subject to any Statutory provisions to the contrary, this warranty excludes all claims for damage to furniture, carpets, walls, foundations or any other consequential loss either directly or indirectly due to leakage from the pool heater or its fittings caused by any mode of failure.

## SERVICE

### SERVICE ASSISTANCE

***Service must only be undertaken by properly authorised personnel***

It is a requirement of Raypak and all gas authorities that the heater be serviced at least once per year, where it is used in a specific application, e.g. pool heating, it would be practical to perform the service at the commencement of the heating season, or at any time there may be an indication of a problem.

This service should include the cleaning of the gas burners, inspection of waterways, and checking of all controls for correct operation.

It is important and very often will save time if you state the model number, serial number and type of gas used. This information will be found on the heater data plate.

Your local Raypak distributor will arrange for your service or recommend a qualified service organisation.





# Raypak Pool & Spa Heater

## Service Enquiries: 13 10 31

NEW ZEALAND  
0800 657 335

| NATIONAL        |        | QLD            | SYD/ACT        | NEWCASTLE      | VIC/TAS        | SA/NT          | WA             |
|-----------------|--------|----------------|----------------|----------------|----------------|----------------|----------------|
| <b>Service:</b> | Phone: | 131031         |                |                |                |                |                |
|                 | Fax:   | (07) 3412 9254 | (02) 9684 9188 | (02) 4961 3117 | (03) 9212 8955 | (08) 8359 6002 | (08) 9353 4101 |
| <b>Spares:</b>  | Phone: | 1800 812 916   |                |                |                |                |                |
|                 | Fax:   | (07) 3412 9219 | (02) 9016 2999 | (02) 4961 3117 | (03) 9212 8984 | (08) 8359 6003 | (08) 9356 9914 |



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Raypak Australia

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## Sales Enquiries: 1300 729 725

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